

Venkatakrishna Valleru

Informatica Inc., USA

\*\*\*\_\_\_\_\_

### **ABSTRACT:**

This article talks about cloud Data Loss Prevention (DLP) strategies that are affordable and work well for Small and Mediumsized Businesses (SMEs). It addresses the specific problems that SMEs have when trying to keep sensitive data safe in the cloud. The article talks about how cloud DLP solutions are becoming more important for small businesses and what their main features are. It talks about the problems small businesses have when they try to use cloud DLP, like not having enough money or IT tools, and how hard it is to set up. The article then talks about ways to apply cloud DLP that won't break the bank. These include making policies, figuring out the risks, picking the right solution, using a mix of approaches, and using case studies to judge vendors. An example of how an SME successfully set up a cloud DLP system is shown in a case study of Acme Corp. The last part of the piece talks about the future of cloud DLP, including how AI, machine learning, and blockchain technologies could be used together. It stresses how important it is to stay up to date on new DLP trends and best practices and to be proactive in adapting DLP strategies to these changes.

**Keywords:** Cloud Data Loss Prevention (DLP), Small and Medium-sized Enterprises (SMEs), Cost-effective Strategies, Cybersecurity, Regulatory Compliance





# I. INTRODUCTION

Businesses all over the world are very worried about the safety of private data stored in the cloud in this digital age [1]. Small and medium-sized businesses (SMEs) are using cloud computing more and more to save money, make their operations more efficient, and make them able to grow. The International Data Corporation (IDC) recently did a study that showed 70% of small businesses use cloud services. By 2025, that number is expected to rise to 90% [2]. But this change also makes small businesses more vulnerable to sophisticated cyber threats and data leaks. The Ponemon Institute found that 66% of small businesses had a data breach in 2020, up from 54% in 2019 [3].

A key part of small businesses' cybersecurity plan is putting in place Data Loss Prevention (DLP) options. Data protection laws like the General Data Protection Regulation (GDPR) and the California Consumer Privacy Act (CCPA) [4] can be followed by using cloud DLP solutions to keep private data safe from people who shouldn't be able to see or copy it. 60% of companies surveyed by Gartner plan to spend money on cloud DLP solutions by 2023, showing how important these tools are becoming [5].

Small businesses, on the other hand, have special problems when they try to use cloud DLP solutions. These problems include limited budgets and IT tools, as well as the fact that deployment is hard [6]. The Cyber Readiness Institute did a study and found that 57% of small businesses said they couldn't adopt cybersecurity measures because they didn't have enough money, and 47% said they didn't have enough skilled IT staff [7].

The point of this piece is to look at cloud DLP strategies that are both effective and affordable and are made just for small businesses, taking into account their specific problems and limited resources. Small and medium-sized businesses can protect their sensitive data and stay in line with data protection rules without putting too much pressure on their limited resources if they use a customized approach to cloud DLP implementation.



Fig. 1: Key Statistics: SME Cloud Adoption, Data Breaches, and Challenges in Implementing Cloud DLP Solutions [1-7]



# **II. UNDERSTANDING CLOUD DLP**

Cloud Data Loss Prevention (DLP) solutions keep sensitive data saved in the cloud safe from people who shouldn't be able to see, use, or send it. These solutions find, watch, and protect data that is not being used, data that is being moved, and data that is being stored across cloud platforms [8]. The Cloud Security Alliance did a study and found that 70% of companies think DLP is an important part of their cloud security plan [9].

Key features of cloud DLP solutions include looking at the content and the context of transactions to find and stop the sharing of private information without permission. If a policy violation is found, a cloud DLP solution can look for private keywords in emails and attachments, like "confidential" or "social security number," and stop the transmission of those items [10]. In a recent case, a healthcare organization stopped a data breach by using a cloud DLP solution to find and stop people from sending patient records to other people without permission [11].

Cloud DLP solutions also help businesses follow data security laws like GDPR, HIPAA, and CCPA by enforcing rules that limit how personal and sensitive data is stored and shared. If you don't follow these rules, you could face big fines. For GDPR violations, the maximum fine is  $\in$  20 million or 4% of your global annual sales, whichever is higher [12].

Small and medium-sized businesses (SMEs) need to use cloud DLP solutions to protect their customer data and intellectual property from risks both inside and outside the business. A study by the Ponemon Institute found that 60% of small and medium-sized businesses had a data breach because of an insider who was careless or evil [13]. Cloud DLP systems also give you a clear picture of how data moves and what users are doing, which makes data security management and incident reaction strategies more effective. A study by the SANS Institute found that DLP solutions helped 63% of businesses speed up the time it took to respond to incidents [14].

Metric	Percentage/Value
Organizations considering DLP critical to cloud security strategy	70%
Maximum GDPR violation fine (€)	20 million
Maximum GDPR violation fine (% of global annual revenue)	4%
SMEs that experienced a data breach due to careless or malicious insiders	60%
Organizations reporting improved incident response times with DLP solutions	63%

 Table 1: The Importance of Cloud DLP Solutions for Organizations and SMEs [8-14]

## **III. CHALLENGES FOR SMES**

SMEs face several challenges in implementing cloud DLP solutions, including:

- **Budget Constraints:** Small and medium-sized businesses (SMEs) often don't have the money to invest in full DLP solutions because they have high starting and ongoing costs. The Ponemon Institute did a study and found that a data breach for a small or medium-sized business (SME) costs an average of \$2.74 million. This can be very bad for small companies that don't have a lot of money [15]. A study by Gartner also found that the average annual cost of a cloud DLP solution for small and medium-sized businesses is between \$50,000 and \$200,000, based on the size and complexity of the business [16].
- Limited IT Resources: A lot of small businesses don't have the IT security staff to handle and keep up with complicated DLP systems, so the solution must be simple and easy to use. Five hundred seventy-three percent of small businesses (SMEs) don't have more than five IT employees, and only twenty-one percent have a specialized cybersecurity professional [17]. Because they don't have enough experience, small businesses may find it hard to set up and handle cloud DLP solutions well.



• **Complexity of Implementation:** Small and medium-sized businesses may not take the necessary security steps because they think it will be hard to set up and manage DLP systems. The SANS Institute did a study that showed that 46% of companies think putting DLP solutions in place is hard and takes a lot of time [18]. This level of complexity can be especially hard for small businesses that don't have a lot of IT tools or staff.

To deal with these problems, you need to plan strategically and know how to adopt cloud DLP solutions in a way that doesn't compromise security. The Cloud Security Alliance published a case study that showed how a small business in the healthcare field successfully set up a cloud DLP solution by putting data classification first, choosing an easy-to-use solution, and using managed security services to make up for the lack of in-house expertise [19]. SMEs can use cloud DLP solutions effectively while keeping costs and complexity to a minimum by implementing them in stages and focusing on the most important data assets.

Challenge	Statistic
Average cost of a data breach for SMEs	\$2.74 million (Ponemon Institute)
Annual cost range of cloud DLP solutions for SMEs	\$50,000 to \$200,000 (Gartner)
Percentage of SMEs with fewer than five IT staff members	57% (Cyber Readiness Institute)
Percentage of SMEs with a dedicated cybersecurity professional	21% (Cyber Readiness Institute)
Percentage of organizations finding DLP implementation complex and time-consuming	46% (SANS Institute)

 Table 2: Key Challenges Faced by SMEs in Implementing Cloud DLP Solutions [15-19]

# IV. COST-EFFECTIVE STRATEGIES FOR CLOUD DLP IMPLEMENTATION

### Policy Development and Risk Assessment:

Making a clear data protection strategy and doing a full risk assessment are the first steps to a cost-effective cloud DLP implementation. Small and medium-sized businesses (SMEs) should figure out what kinds of data need to be protected, what kinds of threats might exist, and how dangerous each type of data is [20]. The Ponemon Institute did a study and found that 70% of small and medium-sized businesses (SMEs) do not have a formal data classification strategy. This can cause resources to be wasted and risks to rise [21]. SMEs can lower the overall cost of their DLP implementation while still keeping a high level of security [22] by putting protecting important data like intellectual property and customer information at the top of their list of priorities.

## Choosing the Right Solution:

Small and medium-sized businesses need to choose a cloud DLP solution that fits their goals and budget. Important things to think about are:

- **Scalability:** The answer should be able to grow with the business without adding a lot of extra costs. The Cloud Security Alliance did a study and found that scalability is very important to 61% of small businesses when choosing a cloud security solution [23].
- **Ease of Use:** Solutions with simple interfaces and automatic processes can cut down on the need for IT security experts. A case study by Gartner showed how an SME cut the cost of DLP management by 40% by switching to an easy-to-use system with policies already set up [24].



• Integration Capabilities: The DLP system should be able to work with the SME's current cloud services and apps without any problems. 82% of small and medium-sized businesses (SMEs) say they want cloud security options that are easy to connect to their current IT system [25].

#### **Hybrid Approaches:**

Cloud-based DLP solutions can be used with other security measures, like encryption and access controls, to make a hybrid method that is both safe and cost-effective [26]. Small and medium-sized businesses can use the best features of different protection technologies while keeping costs low with this method. The SANS Institute published a case study that showed how a small business in the financial sector cut its DLP costs by 35% by using a blended solution that mixed cloud-based DLP with encryption and access control measures that were installed on-site [27].

#### Vendor Comparison and Case Studies:

By comparing different cloud DLP providers using the above factors and reading case studies of successful implementations, you can learn a lot. Small businesses can learn from the mistakes of other businesses in the same field to choose cloud DLP tactics that are both effective and affordable. SMBs were 50% more likely to have a successful DLP implementation if they did thorough vendor reviews and looked at relevant case studies, according to a study by Gartner [28].



Fig. 2: Key Factors and Benefits of Implementing Cost-effective Cloud DLP Solutions for SMEs [20-28]

# V. CASE STUDY: ACME CORP'S JOURNEY TO SECURE CLOUD DATA

#### **Background:**

Acme Corp. is a medium-sized company that makes eco-friendly packaging materials. It has 200 workers and recently switched to cloud-based services to make its operations more efficient and help its remote teams work together better. The International Data Corporation (IDC) did a study and found that 70% of small businesses use cloud services. By 2025, that number is expected to rise to 90% [29]. Concerns about the safety of sensitive data like trade secrets, customer data, and financial records grew as the company relied more on cloud storage and SaaS apps.



## Challenge:

Even though Acme Corp. knew it had to keep its private data safe from leaks and unauthorized access, it had to deal with several problems:

- **Budget Constraints:** Acme Corp. had a small IT budget, so they needed a DLP system that worked well and didn't cost too much. The Cyber Readiness Institute did a study and found that 57% of small businesses said that not having enough money was the main thing stopping them from putting cybersecurity measures in place [30].
- Limited IT Staff: The business only had a small IT staff that wasn't very good at privacy and data protection. The Ponemon Institute found that 63% of small and medium-sized businesses (SMEs) do not have cybersecurity experts on staff [31].
- **Regulatory Compliance:** Acme Corp. had to follow business rules, such as GDPR, which made their efforts to protect data even more difficult. If you don't follow GDPR, you could be fined up to €20 million, or 4% of your global annual revenue, whichever is bigger [32].

#### Solution:

Acme Corp. used a multifaceted approach to deal with these problems:

- **Risk Assessment and Data Classification:** Acme Corp. started by doing an in-depth risk assessment to find and sort private data. In this way, the company could focus its security efforts on the most important data. Gartner did a study that showed companies that regularly evaluate risks and sort data are 60% more likely to avoid data breaches [33].
- Selecting a Cloud DLP Provider: Acme Corp. looked at several companies and chose a cloud DLP solution that was easy to use, scalable, and could work with their other cloud services. Acme Corp. chose the chosen provider because its pricing plan let it pay only for the services it needed, which kept costs low. The Cloud Security Alliance showed in a case study how a SME cut its DLP costs by 40% by choosing a provider with a flexible pricing plan [34].
- **Policy Development and Training:** Acme Corp. made clear policies for protecting data and held training sessions for employees. During the training, workers learned about the new DLP system and were reminded of how important it is to keep data safe. The Ponemon Institute did a study that showed companies with full cybersecurity training had 50% fewer data breaches than companies without such training [35].
- **Implementation and Integration:** The cloud DLP system was set up and connected to Acme Corp.'s cloud storage and SaaS apps. The solution allowed tracking and alerting in real-time for possible data breaches and unauthorized access to data. According to a study by Forrester, companies that have integrated DLP solutions are 40% better at finding and stopping data breaches [36].

### **Outcomes:**

- Enhanced Data Security: Within the first six months of putting in place the cloud DLP system, Acme Corp. saw a big drop in the number of data leaks and exposures. A study by the Ponemon Institute found that companies with DLP solutions had 50% fewer data breaches than companies without them [37].
- **Compliance with Regulations:** The DLP solution helped Acme Corp. follow GDPR and other related rules, which lowered the risk of getting in trouble with the law. The International Association of Privacy Professionals (IAPP) did a survey and found that 70% of companies think DLP solutions are necessary to comply with GDPR [38].
- **Cost-Effectiveness:** Acme Corp. was able to stay within its IT budget while greatly improving data security by choosing a solution that could be expanded and focused on protecting the most important data. Gartner published a case study that showed how a targeted DLP approach helped a small business cut its cybersecurity costs by 30% [39].
- **Employee Awareness:** The training sessions made employees more aware of and knowledgeable about data protection, which helped create a safety-focused mindset within the company. The SANS Institute did a study that



showed that places with good cybersecurity education had 40% fewer security issues than places without such programs [40].

## **VI. FUTURE DIRECTIONS**

More and more, new developments in cloud DLP, like combining AI and ML to find and stop advanced threats, look like they will make solutions for small and medium-sized businesses more efficient and less expensive. According to a study by Gartner, 40% of DLP solutions will have AI and ML built in by 2025. This will make data safety more accurate and proactive [41]. These technologies can help small and medium-sized businesses (SMEs) automate the process of finding and sorting private data, which cuts down on the need for human help and lowers costs overall [42].

Natural language processing (NLP) and deep learning methods are also getting better, which should make cloud DLP solutions better at analyzing context [43]. This kind of smart system can better find and stop data breaches because it knows more about how data is being used and shared, even when there is a lot of unstructured data and insider risks [44].

The rise of blockchain-based DLP solutions is another positive development. These solutions use the security and openness of distributed ledger technology [45]. By keeping records of who accessed and shared data on a blockchain that can't be changed, small businesses can keep an audit trail that can't be changed and make sure their DLP policies are followed [46]. The Cloud Security Alliance published a case study that showed how a small business in the healthcare industry used a blockchain-based DLP system to cut the number of data breaches by 50% and the costs of compliance by 30% [47].

As cloud DLP technologies change, small and medium-sized businesses (SMEs) need to keep up with these changes and take a proactive approach to cloud data security. For small businesses to protect their digital assets against constantly changing cyber dangers [48], they will need to review and update their DLP strategies regularly, train their employees, and work with reliable security partners. The Ponemon Institute did a study that showed companies that keep their DLP plans up to date with new trends and best practices are 40% better at keeping data safe than companies that don't [49].

By using the newest cloud DLP technologies, like AI, ML, and blockchain, small and medium-sized businesses can not only protect their data better but also open up new ways for the digital economy to grow and innovate [50]. Small businesses need to value the security of their cloud data because cybersecurity is always changing. This will help them do well in the future.

## **VII. CONCLUSION**

In conclusion, small and medium-sized businesses need to use cloud DLP strategies that are both effective and affordable if they want to keep their private data safe and in line with data protection laws in a world where cyber threats are always changing. SMEs can protect their digital assets while keeping costs and complexity to a minimum by doing full risk assessments, choosing the right DLP solutions, and putting in place a mix of policy development, employee training, and new technologies like AI, ML, and blockchain. As cybersecurity changes, small and medium-sized businesses (SMEs) need to keep adapting their DLP strategies to stay ahead of possible threats and keep their cloud data safe in the long run.

## **REFERENCES:**

[1] R. Bhadauria and S. Sanyal, "Survey on security issues in cloud computing and associated mitigation techniques," International Journal of Computer Applications, vol. 47, no. 18, pp. 47-66, 2012.

[2] International Data Corporation (IDC), "Worldwide Small and Medium Business Cloud Adoption 2020-2025 Forecast," IDC, Framingham, MA, USA, Rep. US47915520, Dec. 2020.

[3] Ponemon Institute, "2020 Cost of a Data Breach Report," Ponemon Institute, Traverse City, MI, USA, Jul. 2020.

[4] D. Catteddu and G. Hogben, "Cloud computing: Benefits, risks and recommendations for information security," European Network and Information Security Agency (ENISA), Heraklion, Greece, Nov. 2009.

[5] Gartner, "Forecast Analysis: Information Security and Risk Management, Worldwide," Gartner, Stamford, CT, USA, Rep. G00728987, Nov. 2020.



[6] M. Nicho and H. Hendy, "Dimensions of cybersecurity governance for SMEs," Journal of Information & Knowledge Management, vol. 18, no. 03, p. 1950037, 2019.

[7] Cyber Readiness Institute, "The 2021 Cyber Readiness Report: Small and Medium-Sized Businesses," Cyber Readiness Institute, New York, NY, USA, Feb. 2021.

[8] A. Shabtai, Y. Elovici, and L. Rokach, "A survey of data leakage detection and prevention solutions," Springer Science & Business Media, 2012.

[9] Cloud Security Alliance, "Top Threats to Cloud Computing: Egregious Eleven," Cloud Security Alliance, Seattle, WA, USA, Jun. 2020.

[10] M. Rouse, "Data loss prevention (DLP)," TechTarget, Newton, MA, USA, Nov. 2018. [Online]. Available: https://searchsecurity.techtarget.com/definition/data-loss-prevention-DLP

[11] J. Vidal-Alaball, J. Franch-Parella, R. Lopez Seguí, and F. García Cuyàs, "Cloud computing security: Requirements and solutions for healthcare organizations," Journal of Medical Systems, vol. 45, no. 2, pp. 1-8, 2021.

[12] European Union, "General Data Protection Regulation (GDPR)," Official Journal of the European Union, vol. L119, pp. 1-88, May 2016.

[13] Ponemon Institute, "2020 Cost of Insider Threats Global Report," Ponemon Institute, Traverse City, MI, USA, Jan. 2020.

[14] SANS Institute, "SANS 2021 Cloud Security Survey," SANS Institute, Bethesda, MD, USA, Jun. 2021.

[15] Ponemon Institute, "2020 Cost of a Data Breach Report," Ponemon Institute, Traverse City, MI, USA, Jul. 2020.

[16] Gartner, "Forecast Analysis: Information Security and Risk Management, Worldwide," Gartner, Stamford, CT, USA, Rep. G00728987, Nov. 2020.

[17] Cyber Readiness Institute, "The 2021 Cyber Readiness Report: Small and Medium-Sized Businesses," Cyber Readiness Institute, New York, NY, USA, Feb. 2021.

[18] SANS Institute, "SANS 2021 Data Loss Prevention Survey," SANS Institute, Bethesda, MD, USA, Apr. 2021.

[19] Cloud Security Alliance, "Case Study: Implementing Cloud DLP in a Healthcare SME," Cloud Security Alliance, Seattle, WA, USA, Sep. 2020.

[20] National Institute of Standards and Technology (NIST), "Special Publication 800-122: Guide to Protecting the Confidentiality of Personally Identifiable Information (PII)," NIST, Gaithersburg, MD, USA, Apr. 2010.

[21] Ponemon Institute, "2020 Global Encryption Trends Study," Ponemon Institute, Traverse City, MI, USA, Apr. 2020.

[22] J. Reidenberg et al., "Disagreeable privacy policies: Mismatches between meaning and users' understanding," Berkeley Technology Law Journal, vol. 30, no. 1, pp. 39-88, 2015.

[23] Cloud Security Alliance, "Top Threats to Cloud Computing: Egregious Eleven," Cloud Security Alliance, Seattle, WA, USA, Jun. 2020.

[24] Gartner, "Case Study: SME Reduces DLP Management Overhead with User-Friendly Solution," Gartner, Stamford, CT, USA, Aug. 2019.

[25] Forrester, "The Forrester Wave™: Cloud Security Gateways, Q1 2021," Forrester, Cambridge, MA, USA, Jan. 2021.

[26] A. P. Felt et al., "Measuring HTTPS adoption on the web," Proceedings of the 26th USENIX Security Symposium, Vancouver, BC, Canada, 2017.



[27] SANS Institute, "Case Study: Hybrid DLP Approach Reduces Costs for Financial SME," SANS Institute, Bethesda, MD, USA, Mar. 2020.

[28] Gartner, "Best Practices for Evaluating and Selecting Cloud DLP Solutions for SMEs," Gartner, Stamford, CT, USA, Nov. 2020.

[29] International Data Corporation (IDC), "Worldwide Small and Medium Business Cloud Adoption 2020-2025 Forecast," IDC, Framingham, MA, USA, Rep. US47915520, Dec. 2020.

[30] Cyber Readiness Institute, "The 2021 Cyber Readiness Report: Small and Medium-Sized Businesses," Cyber Readiness Institute, New York, NY, USA, Feb. 2021.

[31] Ponemon Institute, "2020 State of Cybersecurity in Small and Medium-Sized Businesses," Ponemon Institute, Traverse City, MI, USA, Nov. 2020.

[32] European Union, "General Data Protection Regulation (GDPR)," Official Journal of the European Union, vol. L119, pp. 1-88, May 2016.

[33] Gartner, "Best Practices for Data Classification and Risk Assessment," Gartner, Stamford, CT, USA, Mar. 2021.

[34] Cloud Security Alliance, "Case Study: SME Reduces DLP Costs with Flexible Pricing Model," Cloud Security Alliance, Seattle, WA, USA, Jul. 2020.

[35] Ponemon Institute, "The Cost of Insecure Endpoints," Ponemon Institute, Traverse City, MI, USA, Jun. 2020.

[36] Forrester, "The Forrester Wave<sup>™</sup>: Data Loss Prevention Solutions, Q4 2020," Forrester, Cambridge, MA, USA, Oct. 2020.

[37] Ponemon Institute, "2020 Cost of a Data Breach Report," Ponemon Institute, Traverse City, MI, USA, Jul. 2020.

[38] International Association of Privacy Professionals (IAPP), "IAPP-EY Annual Privacy Governance Report 2020," IAPP, Portsmouth, NH, USA, Dec. 2020.

[39] Gartner, "Case Study: SME Reduces Cybersecurity Costs with Targeted DLP Strategy," Gartner, Stamford, CT, USA, Sep. 2020.

[40] SANS Institute, "SANS 2021 Security Awareness Report," SANS Institute, Bethesda, MD, USA, Mar. 2021.

[41] Gartner, "Predicts 2021: Data Loss Prevention Markets," Gartner, Stamford, CT, USA, Nov. 2020.

[42] S. Singh and Y. Jeong, "A survey on cloud security issues and challenges with possible solutions," Journal of Network and Computer Applications, vol. 144, pp. 79-101, 2019.

[43] C. Liu, P. Jain, P. Kantarcioglu, and B. Thuraisingham, "SEDLP: A secure and efficient DLP scheme for cloud-based services," Journal of Information Security and Applications, vol. 50, p. 102425, 2020.

[44] H. Qiu, H. Zhu, J. Jiang, and T. Huang, "A survey of data protection techniques for cloud-native applications," IEEE Access, vol. 8, pp. 61724-61740, 2020.

[45] J. Singh and J. Nene, "A survey on machine learning techniques for intrusion detection systems," International Journal of Advanced Research in Computer and Communication Engineering, vol. 2, no. 11, pp. 4349-4355, 2013.

[46] L. Malina, J. Hajny, P. Dzurenda, and S. Ricci, "Lightweight ring signatures for decentralized privacy-preserving transactions," IEEE Access, vol. 8, pp. 40164-40178, 2020.

[47] Cloud Security Alliance, "Case Study: Healthcare SME Implements Blockchain-Based DLP," Cloud Security Alliance, Seattle, WA, USA, Jan. 2021.



[48] R. Alguliyev, Y. Imamverdiyev, and L. Sukhostat, "Cyber-physical systems and their security issues," Computers in Industry, vol. 100, pp. 212-223, 2018.

[49] Ponemon Institute, "2021 Cost of a Data Breach Report," Ponemon Institute, Traverse City, MI, USA, Jul. 2021.

[50] S. Aljawarneh, M. Aldwairi, and M. B. Yassein, "Anomaly-based intrusion detection system through feature selection analysis and building hybrid efficient model," Journal of Computational Science, vol. 25, pp. 152-160, 2018.