

Green Supplier Selection for Indian Cement Industry: AHP based approach

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Abstract - Green Supplier Selection (GSS) is an important procurement activity. Selecting suppliers considering the green criteria is known as Green Supplier Selection. Environment consciousness in manufacturing has moved the procurement of materials, good and services towards adopting green practices. Analytical Hierarchy Process (AHP) is multi criteria decision making technique which has been applied for solving many complex problems in decision making. Research studies have focused in incorporating many relevant and new criteria for decision making in manufacturing environment using AHP. This research paper incorporates Analytical Hierarchy Process in developing GSS model. The developed model is applied in selecting the suppliers considering the relevant Green, Corporate Social Responsibility (CSR) and Safety criteria.

Key Words: Analytic Hierarchy Process, Green Criteria, Green Supplier Selection.

1. INTRODUCTION

Green Supplier Selection (GSS) process ensures that buyer is purchasing the products with no harmful impacts on the environment. The word 'Green' has become synonyms of environmental considerations. In manufacturing industries, there is always a want for innovative practices to retard the competition and to satisfy the appetite of growth. GSS is one of the innovative practices in the procurement function of the production industries. Incorporation of green criteria in supplier selection is due to many reasons and not limited to profits. Some of them are legal and social bindings. Green activities of the suppliers, along with safe business practices and CSR activities have been considered as GSS criteria in this research paper. Cement manufacturers of India are facing challenges in the supply of raw materials. The Granulated Blast Furnace Slag (GBFS) is one of such raw material. In this research paper model for Green Supplier Selection has been proposed and applied in selecting the suppliers of the Granulated Blast Furnace Slag for the two Indian cement manufacturing industries namely ACC Limited and Ambuja Cement Limited.

2. LITERATURE REVIEW

Any of the decision making related with supplier selection starts with identifying the factors which affects this decision making considerably. Dickson in his study has identified twenty three factors that should be considered for selecting the suppliers [1].

Sustainability related factors in the analysis of the supply chain have been considered by Wood DJ [2]. While, Gupta [3] suggests that, the environmental issues have become important factors for the manufacturing industries for managing its supply chain. According to them, organizations are now at the advanced stage of managing their supply chain; in which environmentally conscious firms, mainly larger companies, are developing environmental programs aimed at organizing their supply chains. Integrating environmental management techniques along the supply chain is an appropriate method of improving the environmental performance of an industry. Over the last few years, organizations have responded to this challenge by implementing a number of programs [4]. The word environment at this advanced stage has changed and popularly accepted as 'Green'. The supply chain management considering environmental issues is being known as Green Supply Chain Management and the supplier selection considering the environment related factors are being known as Green Supplier Selection.

The purchasing and supply management is a very important activity in a supply chain. There are limited numbers of focused studies in the field purchasing and supply management and this area will be of high potential in the coming ten years [5]. The green parameters in the purchasing and supply management help to convert the supply chain management into green supply chain management.

The supplier selection is a multiple criteria decision-making problem affected by several conflicting factors [6]. Great environmental challenges, such as global warming, have demanded greater organisational concern regarding their environmental management [7]. In order to improve their relations with the environment, organizations must contribute towards a reduction in environmental impacts from their supply chains, by demanding improvements in their supplier's environmental performance [8]. Supplier selection and evaluation is the process of finding the

appropriate suppliers who are able to provide the buyer with the right quality products and/or services at the right price, in the right quantities and at the right time [9].

Traditionally, companies have considered factors such as price, quality, flexibility, etc. while evaluating suppliers. However, environmental pressures urge them to consider green issues. Competitive advantages associated with supply chain management philosophy can be achieved by strategic collaboration with suppliers and service providers. The success of a supply chain is highly dependent on its suppliers and, thus, the supplier selection problem has been a major research area [10].

There are various techniques for supplier selection but the few have focused on the green supplier selection. For example, Kuo et al. [11] developed an integrated green supplier selection model and used data envelopment analysis (DEA) and analytic network process (ANP). Yeh and Chuang [12] developed an optimal mathematical planning model for green partner selection which involved different objectives.

Perhaps the greatest significance of any good multi criteria procedure is that it provides a structural model to guide the decision maker through a complex decision process. Supplier selection criteria and methods will continue to be the focus in the research fields. However, there are various criteria for the supplier selection, some new criteria to reflect the whole supply chain performance should be included in the process of supplier selection [13]

Lin et al. [14] modeled a green purchasing system considered criteria like energy saving, pollution reduction etc. for green supplier selection. Mukherjee K et al [15] have enlisted different supplier selection methods along with models and techniques which deal with the selection and evaluation of suppliers. The need of including the environment related issues along with social and sustainability parameters for supplier selection has been mentioned in their research studies.

The corporates have started incorporating green sustainability criteria by including some new criteria in addition to other supplier selection criteria. There are very few companies emphasize social criteria by mandating health and safety mechanisms in supplier selection [16].

The above literature review identify that, there are limited number of studies that have addressed green concerns in supplier selection problems. There is a scope of incorporating AHP in GSS problem. Literature reveals that, CSR activities of suppliers and Safety have never been considered as the criteria for selecting the supplier along with Green Criteria. Therefore there is an urgent need to address the green supplier selection problem for Indian cement industries considering these relevant criteria.

3. GREEN SUPPLIER SELECTION (GSS)

Sharma and Rawani [17] in their study identified criteria and sub criteria for the Green Supplier Selection process and have mentioned need for development of a suitable model

for GSS in Indian cement manufacturing industries. The criteria identified in their work are given in the TABLE 1.

Table-1: Criteria and Sub Criteria for GSS

| S. No. | Criteria | Sub-Criteria |
|--------|------------------|--|
| 1 | Quality | Quality of incoming lots |
| | | Consistency |
| 2 | Cost | Delivery cost |
| | | Cost of quality |
| | | Measurement and assessment cost |
| 3 | Services | Timeliness |
| | | Personnel services |
| | | Customer complaints |
| 4 | Green activities | Environmental norms and policy |
| | | Environment friendly products |
| | | ISO 140001 Certifications |
| 5 | Safety | Safety norms and policy |
| | | OHSAS 180001 certification |
| | | Safe business practices |
| 6 | CSR activities | Social image |
| | | Mutual trust and ease of communication |

A list of the prospective suppliers of Granulated Blast Furnace Slag (GBFS) has been prepared in consultation with the procurement experts working in ACC and Ambuja Cement limited. The procurement of Granulated Blast Furnace Slag (GBFS) in 2015 has been taken into consideration for the development and application of the Green Supplier Selection (GSS) model. The quotations were called for the supply of Granulated Blast Furnace Slag (GBFS) in this year. Seven steel manufacturing companies specializing in supplying the GBFS participated in this activity. The list of the prospective suppliers of Granulated Blast Furnace Slag (GBFS) is given in the TABLE 2.

Table-2: List of the prospective suppliers of GBFS

| S. No. | Name of the suppliers |
|--------|---|
| 1 | Steel Authority of India Limited (SAIL) |
| 2 | Tata Steel Limited (TSL) |
| 3 | Rastriya Ispat Nigam Limited (RINL) |
| 4 | Jindal Steel and Power Limited (JSPL) |
| 5 | Jindal Steel works (JSW) |

| | |
|---|---------------------------|
| 6 | Uttam Galva Limited (UGL) |
| 7 | Sun Flag Limited (SFL). |

Table 3: Statistics of Obtained Responses

| Category | No. of Plants Participated | Responses obtained | Percentage of Total Responses obtained |
|-----------------------|----------------------------|--------------------|--|
| ACC Limited | 9 | 152 | 54.68 % |
| Ambuja Cement Limited | 3 | 126 | 45.32 % |
| Total | 12 | 278 | 100 % |

Above identified criteria/sub criteria and list of suppliers are used in developing a decision hierarchy for green supplier selection using AHP. Structure of the decision hierarchy contains four levels: the goal, criteria, sub-criteria and the suppliers. The goal of our problem is to select green suppliers for Indian cement manufacturing industries, which is at the first level of the hierarchy. The second and third level of the hierarchy contains six criteria and their respective sub criteria. The lowest level of the hierarchy contains the suppliers that the cement manufacturing firm wishes to evaluate. The decision hierarchy for green supplier selection is given in Fig. 1.

Table 4: Respondent’s Designation and Numbers

| Designation | ACC Limited | Ambuja Cement Limited |
|------------------------|-------------|-----------------------|
| General Manager | 11 | 7 |
| Deputy General Manager | 23 | 13 |
| Chief Manager/Managers | 32 | 33 |
| Deputy /Asst. Manager | 54 | 46 |
| Executives | 32 | 27 |
| Total | 152 | 126 |

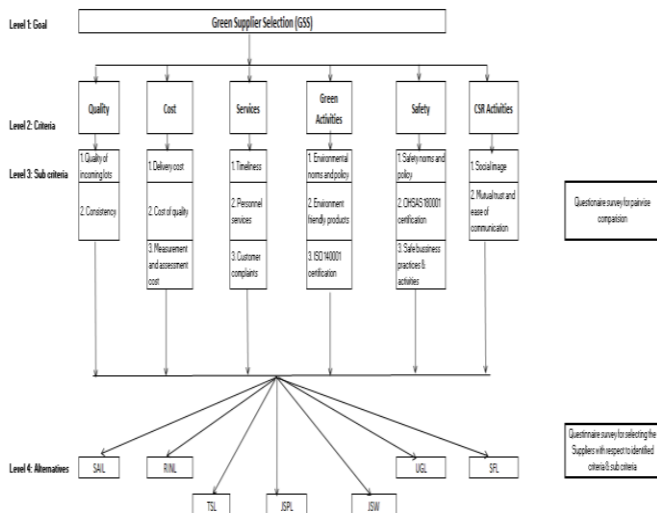


Fig-1: Decision Hierarchy for Green Supplier Selection

The quantitative data collection was done with the help of a questionnaire survey. The questionnaire for this purpose was designed to collect the pair wise judgments from all the participating respondents of cement manufacturing industries. The respondents are mainly purchase managers and from the other functions affecting the process of procurement. The summary of the respondents are given in the TABLE 3, 4 and 5.

Table 5: Respondent’s Experience and Numbers

| Total Experience | ACC Limited | Ambuja Cement Limited |
|------------------|-------------|-----------------------|
| Above 21 Years | 27 | 27 |
| 15 to 20 Years | 43 | 33 |
| 10 to 15 Years | 60 | 46 |
| Below 10 years | 22 | 20 |
| Total | 152 | 126 |

Online software tool of Prof Klaus Goepel (bpmsg.com) is used for collecting the responses and data analysis. The questionnaire was distributed in two links through mails. The first link was to conduct the pair wise comparison of the criteria and sub criteria. Once the comparison of the criteria/sub criteria is over from all the respondents, the second link were sent to the same respondents for the purpose of evaluating the suppliers. Online software tool (bpmsg.com) taken the responses from the respondents directly and analyzed them in order to find out the local and global weights of the criteria and sub criteria.

The consistency ratio (CR) was used to determine and justify the inconsistency in the pair-wise comparison made

by the respondents. Based on empirical suggestion C.R. = 0.10 is acceptable, it is concluded that the foregoing pair-wise comparisons to obtain attribute weights are reasonably consistent. In our research work the CR values were less than < 10. There was no need to repeat the comparisons. In some cases it was more and the respondents were asked to modify the responses and all such cases were modified by the respondents.

The local and the global weights are calculated by the online software based on the collected responses. The local and global weights of all the criteria/sub criteria are given in TABLE 6.

Table 6: Global priority weights of the all criteria and sub-criteria

| | | | | |
|----------------|-------|--|--------|--------|
| | | OHSAS 180001 certification | 0.1466 | 0.0356 |
| | | Safe business practices and activities | 0.436 | 0.107 |
| CSR Activities | 0.065 | Social image | 0.3527 | 0.023 |
| | | Mutual trust and ease of communication | 0.6473 | 0.042 |
| | | Total | | 1.0 |

| Criteria | Local Priority | Sub Criteria | Local Priority | Global Priority |
|------------------|----------------|----------------------------------|----------------|-----------------|
| Quality | 0.2433 | Quality of incoming lots | 0.7255 | 0.176 |
| | | Consistency | 0.2745 | 0.067 |
| Cost | 0.2315 | Delivery cost | 0.6291 | 0.146 |
| | | Cost of quality | 0.2158 | 0.05 |
| | | Measurement and assessment cost | 0.1551 | 0.036 |
| Services | 0.0598 | Timeliness | 0.5836 | 0.035 |
| | | Personnel services | 0.1849 | 0.011 |
| | | Customer complaints | 0.2315 | 0.014 |
| Green Activities | 0.1544 | Environmental norms and policies | 0.462 | 0.071 |
| | | Environment friendly products | 0.403 | 0.062 |
| | | ISO 140001 certification | 0.135 | 0.021 |
| Safety | 0.246 | Safety norms and policy | 0.4173 | 0.103 |

The consolidated result of the pair wise comparisons for sub criteria is shown in Fig. 2 as captured from the 'result screen' of the software.

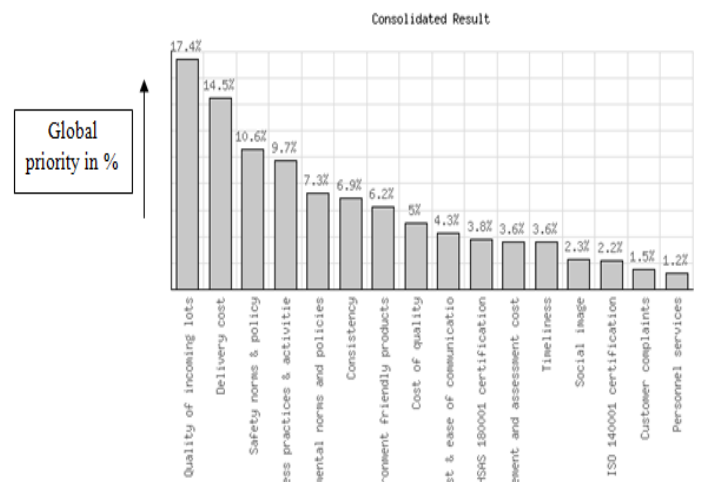


Fig-2: Consolidate results of the pair wise comparisons of sub criteria

Once priority weights of the criteria and sub criteria are calculated, the next step is evaluation of the suppliers. This is done by comparing suppliers against each other with respect to the criteria and sub criteria. As soon as comparison of criteria/sub criteria is done by all the respondents, online software tool (bpmmsg.com) generates a link for supplier evaluation and selection. This link was sent to the same respondents and they were asked to do the comparison of the suppliers. The result of the supplier evaluation is given in TABLE 7.

Table 7: Summary of priority weights of each supplier

| Criteria and its weights | Sub-Criteria and its weights | Global Priorities | SAIL | RINL | TSL | JSPL | JSW | UGL | SFL |
|--------------------------|-----------------------------------|-------------------|--------|--------|--------|--------|--------|--------|--------|
| Quality (0.2433) | Quality of incoming lots (0.7255) | 0.176 | 0.0425 | 0.0338 | 0.0260 | 0.0212 | 0.02 | 0.0153 | 0.0148 |
| | Consistency (0.2745) | 0.067 | 0.0161 | 0.0125 | 0.0099 | 0.0085 | 0.0083 | 0.0069 | 0.0067 |
| | Delivery cost (0.6291) | 0.146 | 0.0343 | 0.0281 | 0.0223 | 0.0175 | 0.0169 | 0.0133 | 0.0125 |

| | | | | | | | | | |
|---------------------------|---|------------|--------------|--------------|--------------|--------------|-------------|--------------|--------------|
| Cost (0.2315) | Cost of quality (0.2158) | 0.05 | 0.0124 | 0.0093 | 0.0077 | 0.0063 | 0.0058 | 0.0045 | 0.0043 |
| | Measurement and assessment cost (0.1551) | 0.036 | 0.0083 | 0.0067 | 0.0055 | 0.0045 | 0.0043 | 0.0034 | 0.0033 |
| Service (0.0598) | Timeliness (0.5836) | 0.035 | 0.0082 | 0.0066 | 0.0055 | 0.0047 | 0.0044 | 0.0035 | 0.0033 |
| | Personnel services (0.1849) | 0.011 | 0.0027 | 0.0021 | 0.0017 | 0.0015 | 0.0015 | 0.0012 | 0.0011 |
| | Customer complaints (0.2315) | 0.014 | 0.0034 | 0.0027 | 0.0022 | 0.0019 | 0.0017 | 0.0013 | 0.0013 |
| Green activities (0.1544) | Environmental norms and policies (0.462) | 0.071 | 0.0162 | 0.0136 | 0.0114 | 0.0093 | 0.0089 | 0.007 | 0.0069 |
| | Environment friendly products (0.403) | 0.062 | 0.0148 | 0.0121 | 0.0097 | 0.0076 | 0.0071 | 0.0054 | 0.0053 |
| | ISO 140001 certification (0.135) | 0.021 | 0.005 | 0.0040 | 0.0032 | 0.0027 | 0.0026 | 0.0020 | 0.0020 |
| Safety (0.246) | Safety norms and policy (0.4173) | 0.103 | 0.0237 | 0.0191 | 0.0154 | 0.0138 | 0.0133 | 0.0104 | 0.0102 |
| | OHSAS 180001 certification (0.1466) | 0.0356 | 0.0085 | 0.0070 | 0.0057 | 0.0049 | 0.0047 | 0.0037 | 0.0036 |
| | Safe business practices and activities (0.436) | 0.107 | 0.0220 | 0.0171 | 0.0146 | 0.0125 | 0.0119 | 0.0096 | 0.0095 |
| CSR activities (0.065) | Social image (0.3527) | 0.023 | 0.0050 | 0.004 | 0.0033 | 0.0029 | 0.0028 | 0.0023 | 0.0023 |
| | Mutual trust and ease of communication (0.6473) | 0.042 | 0.0090 | 0.0076 | 0.0063 | 0.0056 | 0.0055 | 0.0045 | 0.0043 |
| Total | | 1.0 | 0.232 | 0.186 | 0.151 | 0.126 | 0.12 | 0.094 | 0.092 |

The consolidated results of the green supplier selection as captured from the 'result screen' of the online software are shown in the Fig. 3.

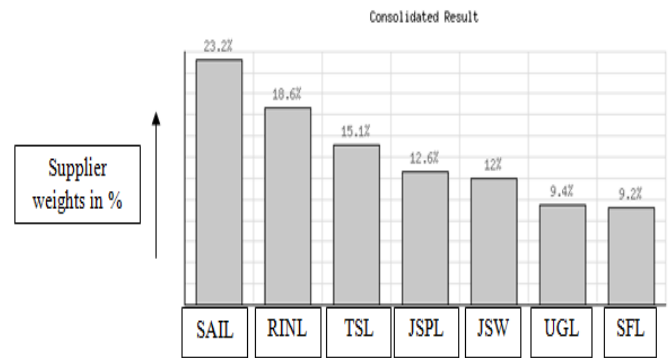


Fig-3: Consolidate results of the Green Supplier Selection

4. RESULT AND DISCUSSION

The consolidate results in Fig. 2 indicates that the top five sub criteria are the quality of incoming lots, delivery cost, safety norms and policy, safe business practices and activities and Environment norms and policy. While the Social image of the supplier and mutual trust are among the important sub criteria. The relevancy of the Green, CSR and Safety criteria in the green supplier selection process is clearly evident from the results. The results indicate that Green activities of the suppliers, Safety and CSR activities are among the important criteria during the green supplier selection. The consolidated results analysis in Fig. 3 shows that Steel Authority of India Limited is most preferred supplier of the granulated blast furnace slag, while the second important supplier is Rastriya Ispat Nigam Limited followed by Tata Steel Limited, Jindal Steel and Power Limited, Jindal Steel Works, Uttam Galva Limited, and Sun Flag Limited.

5. CONCLUSIONS

The issues of green supplier selection have attracted the interest of many researchers. This research paper has successfully achieved its objective in developing and applying the green supplier selection model for Indian cement manufacturing industries. The result of the green supplier selection provides priority scores of suppliers along with their ranking. Indian cement industries can use GSS model developed in this paper in selecting the green suppliers. The selection of suppliers using new criteria like Green activities, Safety and CSR activities of the suppliers will add new knowledge to the existing literature. As the future scope of the work, the result obtained from Green Supplier Selection could be properly validated using appropriate technique. Furthermore, technique to split order quantity in selected supplier can be evolved and optimum order allocation can be done using priority scores of the suppliers as obtained from the GSS. It is also suggested that in future other multi criteria decision making techniques such as Analytic network process should be used for

development of GSS model. Occupational health and safety has become the essential requirement for doing business in India. Few more new sub criteria may be included in the developed green supplier selection model.

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